QUALITY AND ENVIROMENTAL POLICY

Smart's management considers as a main objective, to achieve the highest quality and environmental standards by a quality management system based on ISO 9001 and ISO 14001, that guarantees the excellence and the development of sustainable solutions to the logistical requirements of our customers. To this end, is committed to:

- Provide efficient services that meet our customer´s needs.
- Satisfy customer requirements and all applicable legal regulations and those of other interested parties.
- Continuous improvement of quality products and services, through the prevention or elimination of incidents and the creation of added value in a sustainable manner. At the same time, it is committed to ensuring that if any non-conformity occurs, it is analyzed, the necessary actions are taken and all affected personnel is informed.
- Develop a culture of high quality and continuous improvement, both internally and with suppliers and subcontractors.
- Build the brand identity and the membership to the company at all professional levels within the company.
- Encourage the internationalization and continuous improvement of the organization providing the training and resources necessary to ensure that work is developed safely, on time and professionally, as well as promoting internal communication about changes, implemented improvements and addressed projects, with the intention of promoting transparency.
- Strengthen our commitment to the environment and its protection through pollution prevention, responsible resource use and contribution to sustainable development of our logistics operations, promoting continuous improvement and joining efforts to achieve compliance with environmental requirements and objectives established by our company, by implementing good management practices focused on minimizing pollutant emissions and optimizing resources.

Smart´s management considers its human resources as a key factor to achieve the objectives and to have influence in quality and customer trust. To this end, teamwork, involvement and professional experience of employees are essential. At the same time, we wish to convey the importance of this policy implementation, by committing to provide the necessary resources to achieve a safe and attractive work environment for everyone.

"Smart solutions to limitless ideas"

Smart Logistics Group's Management